

DIOCESE OF ROCKFORD
MINISTRY FORMATION PROGRAM
COMMUNICATION SKILLS
COURSE OUTLINE

SESSIONS:

2. Interpersonal Communication & Conflict Resolution – Preview Sheet

Interpersonal relationships are part of life. They are connections, associations, and involvements we have with people every day that can be either positive or negative. To better understand relationships in ministry, one must understand the motivation of needs.

In preparation for the second session, reflect on the past several weeks and identify three specific conflicts that you were aware of, or involved in. Be prepared to identify the motivation, perception, or belief that contributed to the conflict.